Dynamics NAV Versions: 4.0, 5.0, 2009, 2013 - Languages: English - Countries: Any

Price: Contact Us for Pricing Information

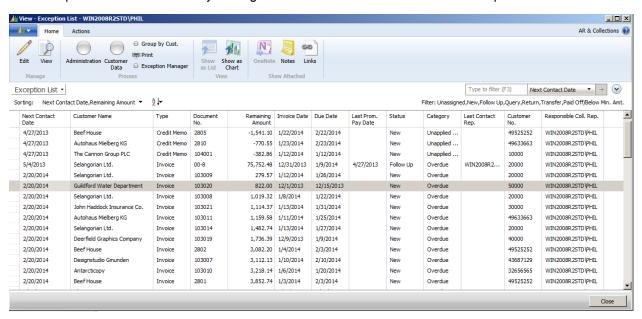
Track and collect overdue accounts and manage the collection process.

- >> Reduces accounts receivable balances and increases cash flow.
- ▶▶ Assignment of collection responsibility to named individuals.
- ▶▶ Instantly identify overdue invoices.
- Use the built-in Contact Manager to track and resolve each outstanding invoice.
- ►► Comprehensive management oversight functions.
- ►► A three day reduction in your average days to collect translates to approximately \$8,000 of improved cash flow per million of gross revenue.



An Exception List displays all overdue invoices and unapplied payments and credit memos related to an account. Accounts may be Is assigned to an individual Collection Representative or workgroup. The Exception List It can be viewed as "To Do" list.

The Exception List can be used by managers to monitor and control the collection process.



Filter the list to key in on any metric.

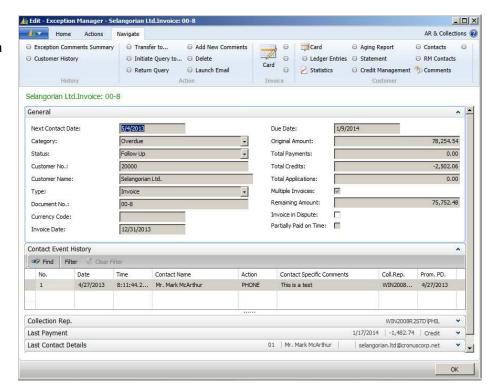


Exception Manager

The Exception Manager provides the same general functionality as a Contact Manager, but is geared specifically to the collection requirements.

Collections Representatives can access a complete payment history, aging reports, sales order and invoice details, NAV's Credit Manager and other critical information from within the Exception Manager. Users can reprint invoices or statements and access e- mail from within the application, as well as comments recorded during previous contacts.

Once a contact has been completed, a Next Contact Date is assigned and the invoice is assigned a new position in the Exception List depending on this date. If a customer disputes an



invoice, even though it may not be overdue, it can be moved to the application automatically

Trigger Points

Trigger points determine when an overdue invoice will be slated for collection activity

A default Trigger Point (Invoice Due Date + X Days) can be defined for all customers, globally, or a specific Trigger Point can be assigned to individual customers.

Group invoices from customers so that a single call can be made regarding all overdue invoices.

Categories of payment history can be created so that customers who are chronically late can be contacted sooner than customers who, on the average are not late

Partially-paid invoices, customer chargebacks and unidentified payments can be displayed immediately in the AR & Collections Manager rather than waiting for an invoice to become overdue.

Exceptionally large invoices can be treated differently from regular invoices.

Once contact has been made, a follow-up activity is automatically created. If payment is made, the invoice drops off the list.